

# PRIVACY STATEMENT

This privacy policy explains how our organization and subsidiaries use the personal data we collect from you when you use our website.

Topics :

- Who is responsible for data collection and processing?
- What data do we collect ?
- Why do we collect your data?
- How do we collect your data ?
- How will we use your data ?
- How long do we keep your personal Data?
- Marketing
- What are your data protection rights ?
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- How do we use cookies ?
- What types of cookies do we use ?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us?
- How to contact the appropriate authorities?

## WHO IS RESPONSIBLE FOR DATA COLLECTION AND PROCESSING?

The responsible for the collection and processing of data described below is:

Venditio B.V.  
Smaragdweg 40, 5527 LB, Hapert, the Netherlands.  
gdpr@venditiopromo.com

## WHAT DATA DO WE COLLECT ?

Venditio collects the following data :

- Personal identification information (Name, email address, phone number, etc.)

- Address details (as provided by you)

## WHY DO WE COLLECT YOUR DATA?

- Data processing for the fulfillment of the contract:

We process the collected data in accordance with article 6 paragraph 1, letter b) GDPR for the purpose of fulfilling the contract. This also includes the associated customer service.

If necessary, personal data will be transmitted within the Venditio companies and to the companies involved in the execution of this contract, for example, banks for payment processing, suppliers, delivery services, etc.

We store the data necessary for the fulfillment of the contract as a customer account and this can be deleted at any time if requested. The data will not be deleted if, after termination of the contract, there are accounts pending collection and these collections must be processed. If there are legal retention periods, the data in question will be archived during these periods.

- Data processing for the protection of legitimate interests:

The processing takes place within a client relationship, when it processes personal data for direct marketing purposes.

In individual cases we process the user's personal data for the purpose of carrying out review or compliance measures. In this context, personal data is partially processed for the optimization of internal company processes. External third parties may have access to this personal data for this purpose.

The processing activity is carried out on the basis of article 6, paragraph 1, letter f) of the GDPR and in order to guarantee the legality of the data processing or processes carried out within the Venditio companies.

- Data processing for direct marketing:

The data will be used for direct marketing purposes, in particular for sending our email advertising. The data processing takes place on the basis of Art. 6 paragraph 1 letter f) GDPR and for the purpose to inform the user about new products and services. Against this treatment, each client has his own right of opposition, the exercise of which leads to the cessation of the treatment for direct marketing purposes.

## HOW DO WE COLLECT YOUR DATA ?

You directly provide Venditio with most of the data we collect. We collect data and process data when you :

- Register online or place an order for any of our products or services
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.

## HOW WILL WE USE YOUR DATA ?

Venditio collects your data so that we can :

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.

When Venditio processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## HOW LONG DO WE KEEP YOUR PERSONAL DATA?

Venditio Production bv does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We use a retention period of 3 years.

## MARKETING

Venditio would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right to, at any time, stop Venditio from contacting you for marketing purposes or giving your data to other members of the Venditio Group.

If you no longer wish to be contacted for marketing purposes, please contact us.

## WHAT ARE YOUR DATA PROTECTION RIGHTS ?

Venditio would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following :

**Right to access:** The interested party will have the right to obtain from the data controller confirmation as to whether their personal data that concern him are being prosecuted. You have

the right to request Venditio for copies of your personal data. We may charge you a fee for this service.

**Right to rectification:** You have the right to request that Venditio correct any information you believe is inaccurate. You also have the right to request Venditio to complete information you believe is incomplete.

**Right to erasure (“right to be forgotten”):** You have the right to request that Venditio erase your personal data, under certain conditions.

**Right to restriction of processing:** You have the right to request that Venditio restrict the processing of your personal data, under certain conditions.

**Right to data portability:** You have the right to request that Venditio transfer the data we have collected to another organization, or directly to you, under certain conditions.

**Right to object to processing:** You have the right to object to Venditio processing of your personal data, under certain conditions.

**Right not to be subject to automated individual decisions-making, including profiling:** You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her or similarly significantly affects him or her.

If you would like to exercise any of these rights, please contact us at our email : [gdpr@venditiopromo.com](mailto:gdpr@venditiopromo.com)

Should you wish to report a complaint or if you feel that Venditio by Venditio has not addressed your concern in a satisfactory manner, you may contact the DPA.

Phone : (+31) - (0)88 - 1805 250

Postal Address : PO Box 93374 2509 AJ The Hague

Website: <https://autoriteitpersoonsgegevens.nl/en>

If you make a request, we have one month to respond to you.

WHAT ARE COOKIES ?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit <https://allaboutcookies.org/>

## HOW DO WE USE COOKIES ?

Venditio uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

## WHAT TYPES OF COOKIES DO WE USE ?

We only use essential cookies to ensure our website functions properly.

## HOW TO MANAGE COOKIES

You can set your browser to not accept cookies, and every browser allows you to remove cookies from your computer. However, in a few cases, some of our website features may not function as a result of cookie removal.

## PRIVACY POLICIES OF OTHER WEBSITES

The Venditio website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## CHANGES TO OUR PRIVACY POLICY

Venditio keeps its privacy policy GDPR compliant and under regular review and places any updates on this website. This privacy policy was last updated in July 2024.

## HOW TO CONTACT US

If you have any questions about Venditio's privacy policy, GDPR compliance related topics, the data we hold on you, or if you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at : [gdpr@venditiopromo.com](mailto:gdpr@venditiopromo.com)

## HOW TO CONTACT THE APPROPRIATE AUTHORITY

Should you wish to report a complaint or if you feel that Venditio by Venditio has not addressed your concern in a satisfactory manner, you may contact the DPA.

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